

TERMS AND CONDITIONS

OUR SERVICES

Last updated January 01, 2021

OUTLINE

These Terms and Conditions must be accepted by the client in writing before the work commences.

Aerial Construction Services provide the following aerial/drone (UAV) services: **Filmmaking and Videography (1); Photography (2); 3D Modelling (3) Aerial Inspections (4); Surveying and Mapping (5), Thermal Imagery (6) Progress Reporting (7).**

You agree that by using our Services (1-7), you have read, understood, and agree to all of these Terms and Conditions.

QUOTES

Clients will provide Aerial Construction Services with a clear outline of the work they want conducting. Quotes will subsequently be sent to clients prior to both parties agreeing to the work.

If the clients' outline and specifications change and/or if extra time/details are added once the work has commenced, the initial quote is subject to increase.

Alternatively, an agreed quote can change and be reduced if the required work takes less time to complete than initially agreed due to the clients' outline and specifications changing.

RATES

Our rates are based on a complete day of working. Our full day is classed as 8 hours, or less if the job is completed within the 8 hours.

If a client requires changes/alterations after we have delivered a completed project, we shall charge 25% of our day rate for every 2-hours spent on changes/alterations, such as amendments to a video edit.

If the work is to be conducted abroad, we may require additional time to complete the planning, which would increase the cost.

PAYMENT

Invoices will be issued to clients once our Service has been completed.

Payments are to be paid within 30 days of the invoice being issued.

If the invoice is not paid within 30 days, we hold the right to charge an additional 5% per week for the total cost of the invoice, unless agreed otherwise.

All payments are to be made by bank transfer.

EXPENSES

We charge 45p per mile for travel expenses by car.

Accommodation and other expenses, if applicable, will be agreed in advance by both parties.

Post-production expenses, such as licenses for the inclusion of music on videos for example, will be agreed in advance by both parties.

It is sometimes necessary to acquire permissions from the CAA (Civil Aviation Authority) when conducting **SUAV (Drone)** work. This may incur additional costs depending on the location and the permission required. These will be discussed with the client once project details and specifications have been outlined.

Expenses will be added to the invoice.

CANCELLATION

A booking is considered firm as from the date of confirmation and accordingly we will, at our discretion, charge a fee for cancellation or postponement to any of our Services (1-7) and the fee will be invoiced after cancellation.

Cancellation within:

- 5 working days – 25% of fee
- 3-4 working days – 50% of fee
- 48 hours – 75% of fee
- 24 hours or less – 100% of fee

If the work is affected by the weather, which can be unpredictable when carrying out aerial **SUAV (Drone)** work, we will seek to reschedule the work to an alternate date and no cancellation fee will be incurred.

If the work is no longer required after postponement due to the weather, the above cancellation rates apply.

PERMISSIONS

It is our responsibility and the client's responsibility to ensure that all the necessary clearances and permissions have been obtained to allow aerial SUAV (Drone) work to be undertaken on location without hindrance or infringements of trademarks or copyrights.

We have the right to acquire, with the assistance of the client, written consent from persons who are filmed and/or photographed.

It is the client's responsibility to gain written parental permission when persons under the age of eighteen years are to be filmed and/or photographed.

COPYRIGHT

Aerial Construction Services retains the copyright to all content we produce through our Services (1-7), unless agreed otherwise through a contract prior to commencing the work.

All clients who use our Services (1-7) get complete use to all of the content we provide them.

However, clients are not permitted to re-sell the content we provide them or allow 3rd parties to use the content, unless agreed upon beforehand through written consent from ourselves at Aerial Construction Services.

We hold the right to reserve any of the content we create for clients until the invoice has been paid. If the client requires the content prior to payment, we will require, in writing, a specified date of when the invoice will be paid.

Aerial Construction Services reserve the right to use any media content we create for our own promotion such as showreels, website content etc. unless agreed otherwise by both parties through a written agreement.

Our copyrighted content includes:

- All photographs taken using our SUAV's (Drones)
- All footage taken using our SUAV's (Drones)
- All timelapses produced using our SUAV's (Drones) and computer software
- All completed videos/films using our SUAV's (Drones) and computer software
- All 3D models produced using our SUAV's (Drones) and computer software
- All PDF Quality Reports produced
- All graphics, illustrations and titles we create that are incorporated into completed projects
- All pre-production documents: Pre-site surveys; On-site surveys; Risk assessments; Scripts; Schedules; Plans; Budgets; Shot Lists; Recce Notes

CONFIDENTIAL

Rest assured we will keep confidential and will not disclose to any 3rd parties or make use of material or information communicated to us in confidence in relation to all commissions we undertake. If required, Aerial Construction Services will be happy to sign a non-disclosure agreement prior to discussing work details with a client.

FINAL NOTES

In order to resolve a complaint regarding our Services (1-7) or to receive further information regarding use of the Services (1-7), please contact us by email at:

info@aerialconstructionservices.com.

We recommend that you print a copy of these Terms and Conditions for future reference.

Signed,
Aerial Construction Services



These terms are subject to change at any time without notification.